

Recalls and safety alerts

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Goodman Company, L.P. recalls Amana brand Packaged Terminal Air Conditioner/Heat Pump Units

Report a Concern

Starting date: March 1, 2018
Posting date: March 1, 2018
Type of communication: Consumer Product Recall
Subcategory: Household Items, Tools and Electrical Products
Source of recall: Health Canada
Issue: Fire Hazard
Audience: General Public
Identification number: RA-66086

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Joint recall with Health Canada, the United States Consumer Product Safety Commission (US CPSC) and Goodman Company, L.P.

Affected products

Amana brand Packaged Terminal Air Conditioner/Heat Pump ("PTAC") Units

Product description

This recall involves certain Amana brand Packaged Terminal Air Conditioner/Heat Pump ("PTAC") units manufactured by Goodman. Only Amana branded units were sold in Canada. The products are beige-coloured and the brand name is printed on most of the units' control covers. The PTAC units are installed through the wall and are used to provide room climate control. They most often are installed at hotels, motels, schools, apartment buildings and commercial spaces.

The model number and serial number can be found on the serial plate label located behind the front cover of the unit.

Model Number Prefixes	Serial Number
PMC15	Beginning with the first four numbers in the following range: 1001 to 1709
PMH12	
PMH15	
PTC15	
PTH12	
PTH15	

Hazard identified

The outdoor fan motors can overheat, posing burn and fire hazards.

As of February 26, 2018, the company has received no reports of incidents or injuries in Canada. In the United States, the company has received nine reports of PTAC units catching on fire, including one report of smoke inhalation with medical attention.

Number sold

Approximately 3,400 units of the affected products were sold in Canada and approximately 534,000 units were sold in the United States.

Time period sold

The recalled Packaged Terminal Air Conditioner/Heat Pump Units were sold from February 2010 through February 2018 in Canada.

The recalled units were sold from January 2010 through February 2018 in the United States.

Place of origin

Manufactured in the United States.

Companies

Manufacturer Goodman Company, L.P.
Houston

Texas
UNITED STATES

Images (select thumbnail to enlarge)



What you should do

Consumers should contact Goodman for a free repair kit and installation by an authorized technician. Commercial owners are being contacted directly and will be provided with free repair kits.

For more information, consumers may contact Goodman by telephone toll-free at 1-888-803-0512 from 7:00 a.m. to 6:00 p.m. CT Monday through Friday or [online](#).

Consumers may view the release by the US CPSC on the [Commission's website](#).

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

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