

## Recalls and safety alerts

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### ISO Beauty Inc. recalls ISO Beauty and Proliss brands Ionic Pro 2000 and Pro 2000W Hair Dryers

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<b>Starting date:</b>	February 14, 2018
<b>Posting date:</b>	February 14, 2018
<b>Type of communication:</b>	Consumer Product Recall
<b>Subcategory:</b>	Household Items
<b>Source of recall:</b>	Health Canada
<b>Issue:</b>	Burn Hazard
<b>Audience:</b>	General Public
<b>Identification number:</b>	RA-65764

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#### Joint recall with Health Canada, the United States Consumer Product Safety Commission (US CPSC) and ISO Beauty Inc.

#### Affected products

#### Ionic Pro 2000 and Pro 2000W Hair Dryers

##### Product description

This recall involves personal hand-held 1600-2000-watt hair dryers in various colours (black, white, white pearl, peacock, white zebra, pink leopard, blue, and giraffe). The bottom rear of the hair dryers has a printed label with "ISO" or "Proliss" brand names and model number HD-1820.

##### Hazard identified

The cord may become brittle near the base of the dryer, posing a burn hazard.

As of January 10, 2018, the company has not received any reports of incidents or injuries in Canada. In the United States, the company has received 35 reports of the dryers sparking or smoking, including 3 reported burn injuries to hands or fingers.

##### Number sold

Approximately 1,000 units of the affected products were sold in Canada and approximately 73,000 were sold in the United States.

##### Time period sold

The recalled hair dryers were sold in Canada from March 2013 to January 2018 at Winners and by Groupon Canada.

##### Place of origin

Manufactured in China.

##### Companies

<b>Distributor</b>	ISO Beauty Inc. Chatsworth California UNITED STATES
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Images (select thumbnail to enlarge)





### What you should do

**Consumers should stop using the recalled hair dryers immediately and contact ISO Beauty to receive a credit for a replacement product.**

For more information, consumers can contact ISO Beauty by telephone at 1-800-490-5919 from 9:00 a.m. to 7:00 p.m. PT, Monday to Friday or [online](#).

Consumers may view the release by the US CPSC on the [Commission's website](#).

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

**Date modified:** 2018-02-14