

## Recalls and safety alerts

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### Fujitsu Canada, Inc. recalls Panasonic Battery Packs used in certain Fujitsu personal computers

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**Starting date:** February 8, 2018  
**Posting date:** February 8, 2018  
**Type of communication:** Consumer Product Recall  
**Subcategory:** Electronics  
**Source of recall:** Health Canada  
**Issue:** Burn Hazard, Fire Hazard  
**Audience:** General Public  
**Identification number:** RA-65938

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#### Affected products

#### Panasonic Battery Packs used in certain Fujitsu personal computers

##### Product description

This recall involves Panasonic battery packs used in certain Fujitsu personal computers. The affected battery packs were sold along with certain personal computers and also sold as separate replacement parts.

The affected battery packs are capable of being used in the following Fujitsu personal computers:

- CELSIUS H720
- LIFEBOOK E752
- LIFEBOOK E733
- LIFEBOOK E743
- LIFEBOOK E753
- LIFEBOOK P702
- LIFEBOOK P772
- LIFEBOOK S710
- LIFEBOOK S752
- LIFEBOOK S762
- LIFEBOOK T732
- LIFEBOOK T734
- LIFEBOOK T902

Battery packs with the following product numbers and serial numbers are affected by the recall:

Product Number	Partial serial numbers (between the two Zs)		
	The 7 characters after the hyphen	The last 7 characters	
CP556150-03	Z130119	All	
	Z130120	000038Z - 004207Z	
	Z130131 - Z130205	All	
CP579060-01	Z130129	All	
	Z130130	All	
	Z130131	000089Z - 000662Z	
	Z130221	All	
	Z130304		000045Z - 000563Z
			001210Z - 001963Z
002302Z - 002847Z			
Z130306	000017Z - 000524Z		
CP629458-03	Z130301 - Z130407	All	

The battery pack product and serial numbers can be found on white stickers on the battery.

A tool to automatically inspect the battery pack can be accessed through the [company's website](#).

### Hazard identified

The battery can overheat, posing a potential burn and fire hazard.

As of January 15, 2018, the company has received one report of a fire incident in Canada.

### Number sold

Approximately 27 personal computers with affected battery packs were shipped to Canada and 579 potentially affected batteries were shipped to Canada as spare or replacement parts.

### Time period sold

The recalled batteries and personal computers were sold from July 2012 to December 2017 at various retail locations and online in Canada.

### Place of origin

Manufactured in China

### Companies

<b>Distributor</b>	Fujitsu Canada, Inc. Toronto Ontario CANADA
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Images (select thumbnail to enlarge)



### What you should do

**Consumers should immediately stop using the affected batteries and go to the company website to see if their battery is affected and to order a free replacement battery if eligible.**

For more information and to determine if their product is affected, consumers may visit the [Fujitsu Battery Pack Recall website](#) or telephone Fujitsu Canada, Inc. toll-free at 1-800-838-5487, Monday to Friday from 8:00 a.m. to 8:00 p.m. EST (excluding statutory holidays).

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

**Date modified:** 2018-02-08