

Recalls and safety alerts

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Performance Designed Products LLC recalls Battery Chargers for XBOX ONE Video Game Controllers

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Starting date:	March 14, 2017
Posting date:	March 14, 2017
Type of communication:	Consumer Product Recall
Subcategory:	Electronics
Source of recall:	Health Canada
Issue:	Burn Hazard
Audience:	General Public
Identification number:	RA-62544

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Joint recall with Health Canada, the United States Consumer Product Safety Commission (US CPSC) and Performance Designed Products LLC

Affected products

Energizer® XBOX ONE 2X Smart Charger

Product description

This recall involves Energizer® XBOX ONE 2X Smart Chargers used to charge XBOX ONE video game controllers. The chargers are black plastic and measure about 3.5 inches long, 5 inches wide and 11 inches tall.

"Energizer®" is printed on the charger's label. Item number 048-052-NA is printed on the bottom of the chargers. The chargers hold up to two XBOX controllers.

Hazard identified

The battery chargers can overheat and damage the XBOX ONE video game controller, posing a burn hazard to consumers.

As of February 27th, 2017, Performance Designed Products LLC has received no reports of consumer incidents or injuries in Canada.

In the United States, the company has received 24 reports of the chargers overheating and deforming the charger's plastic cover, including 6 reports of chargers emitting a burning odor. No injuries have been reported.

Number sold

Approximately 7,250 units of the affected products were sold in Canada and approximately 75,000 were sold in the United States.

Time period sold

The recalled battery chargers were sold from April 2016 to February 2017 in Canada at different retail stores and online retailers. The products were sold from February 2016 to February 2017 in the United States.

Place of origin

Manufactured in China.

Companies

Distributor	Performance Designed Products LLC Burbank California UNITED STATES
Manufacturer	Winner Crown Limited Hong Kong CHINA

Images (select thumbnail to enlarge)



What you should do

Consumers should immediately stop using the recalled battery chargers and contact Performance Designed Products LLC to return the chargers for a full refund.

For more information, consumers may contact Performance Designed Products at 800-263-1156 from 10 a.m. to 4 p.m. PT Monday through Friday, or [online](#) and click on Safety Recall for more information.

Consumers may view the release by the [US CPSC on the Commission's website](#).

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

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