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Recall Re-Announcement: Sony of Canada Limited recalls Panasonic Lithium Ion Battery Packs in VAIO Personal Computers

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Starting date: February 7, 2017
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Type of communication: Consumer Product Recall
Subcategory: Children's Products, Electronics
Source of recall: Health Canada
Identification number: RA-62066

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Re-announcement of the April 12, 2016 [recall](#).

Affected products

Panasonic Lithium Ion Battery Packs in VAIO E Series Personal Computers

Product description

This recall involves Panasonic lithium-ion battery packs with battery model number VGP-BPS26 sold with certain VAIO E Series personal computers or installed in some VAIO computers as replacement parts during repair.

Model numbers of the custom ordered VAIO personal computers that may have come with an affected battery pack at time of purchase:

SVE151290S
SVE14A390S

Model series (or model number) beginning with the following letters and numbers that may have been equipped with an affected battery pack during repair:

SVE14A1	SVE1511	SVE1711	VPCCA1	VPCCB1	VPCEH1
SVE14A2	SVE1512	SVE1712		VPCCB2	VPCEH2
SVE14A3				VPCCB3	VPCEH3
				VPCCB4	

The model is listed on a sticker on the bottom of the laptop (see Images on the right).

Consumers should go to [Sony's website](#) and input the part number and serial number of the battery pack to verify whether their personal computers are affected by this recall.

Hazard identified

The battery packs can overheat, posing a potential burn or fire hazard.

As of January 26, 2017 the company has no reports of the battery packs overheating in Canada and no reports of injuries.

Number sold

21 VAIO personal computers sold in Canada were equipped with the affected battery packs. An additional 8 VAIO personal computers that may have been equipped with the affected battery packs were distributed in Canada.

Approximately 352 units of the battery packs were used in personal computers during repair, as replacement parts on a worldwide basis. The number of personal computers in Canada with affected battery packs used as replacement parts is unknown.

Time period sold

The recalled products were sold in Canada from May 2012 through until approximately November 2013.

Place of origin

The Panasonic battery pack and the VAIO units were manufactured in China.

Companies

Distributor Sony of Canada Limited
Toronto
Ontario
CANADA

Manufacturer Panasonic Corporation
Osaka
JAPAN

Images (select thumbnail to enlarge)



What you should do

If your VAIO personal computer contains an affected battery pack, you should immediately turn off the computer and remove the battery pack following the instructions on [Sony's website](#). You may continue to use your VAIO personal computer by plugging it into the AC power. If the battery pack is affected, Sony of Canada Limited will send you a replacement battery pack.

For more information, consumers may contact Sony of Canada Limited Customer Service Centre at 1-877-899-SONY (7669) from 9:00 a.m. to 5:00 p.m. ET, Monday through Friday.

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

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