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La-Z-Boy recalls power supplies sold with Gold Series electric lift chairs

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Starting date:	February 8, 2017
Posting date:	February 8, 2017
Type of communication:	Consumer Product Recall
Subcategory:	Household Items
Source of recall:	Health Canada
Issue:	Electrical Hazard
Audience:	General Public
Identification number:	RA-62094

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Joint recall with Health Canada, the United States Consumer Product Safety Commission (US CPSC) and La-Z-Boy

Affected products

Power supplies sold with Gold Series electric lift chairs

Product description

The recall involves the power supplies sold with Gold Series electric Lift Chairs; the Clayton Luxury-Lift (Model 1HL562) and Power Lift (Model 1ML562), and Luxury-Lift (Models 1LF505 and 1LF819). They were also part of conversion kits for older lift chairs with Models 1LL320, 1LL508, 1LL515, 1LM320, 1LM508 and 1LM515.

The power supply enables the chair's seat to lift a consumer from a seated into a standing position. The power supply casing is a black, plastic rectangular box measuring approximately 6 inches by 3½ inches by 3½ inches. Only power supplies with LOT #150113 are included in this recall. The model name, model number and lot number are printed on the back of the power supply.

Hazard identified

The lift chair's power supply cover can crack within the screw housing and break, causing the cover to detach and exposing the power supply's electrical components, posing a shock hazard to users.

As of February 3, 2017, the company has received no report of injury in Canada. In the United States, the company has received no report of injury.

Number sold

Approximately 210 chairs with the affected power supply were sold in Canada and approximately 2,500 were sold in the United States.

127 units of discontinued chairs of the models listed below received service during the period that may have included power supplies from the affected lot (1LL320 , 1LL508 , 1LL515 , 1LM320 , 1LM508 , 1LM515, 1LF505, 1LF819, 1HL525, 1ML525).

Time period sold

The chairs with the affected power supply were sold at La-Z-Boy Furniture Galleries and independent furniture stores nationwide and online at la-z-boy.com from September 2015 through November 2016 in both Canada and in the USA.

The power supplies were also sold separately and provided free under warranty as replacements for use with previously-purchased chairs.

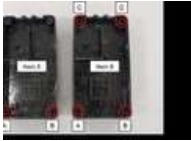
Place of origin

Manufactured in China (power supplies), U.S. (lift chairs)

Companies

Distributor	La-Z-Boy Incorporated Monroe Michigan UNITED STATES
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Images (select thumbnail to enlarge)



What you should do

Consumers should immediately stop using the power supplies to power the lift chairs and contact La-Z-Boy for a free replacement power supply. La-Z-Boy will also dispatch a technician free of charge and upon request for any customer who needs assistance.

For more information, consumers may Contact: La-Z-Boy toll-free at 855-592-9087 from 9 a.m. to 5 p.m. ET Monday through Friday or visit the [firm's website](#) and click on the Recall button for more information

Consumers may view the release by the US CPSC on the [Commission's website](#).

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

Date modified: 2017-02-08