



Healthy Canadians

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Staples Promotional Products Canada Limited recalls Power Bank PowerStation Deluxe

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Starting date:	March 24, 2016
Posting date:	March 24, 2016
Type of communication:	Consumer Product Recall
Subcategory:	Electronics
Source of recall:	Health Canada
Issue:	Fire Hazard, Burn Hazard
Audience:	General Public
Identification number:	RA-57618

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Affected products

Power Bank PowerStation Deluxe

Product description

This recall involves the Power Bank PowerStation Deluxe. The Power Bank has a 8800mAh lithium cobalt oxide battery. The product can charge multiple electronic devices simultaneously such as a laptop computer or cell phone and can also jump-start a vehicle. The product also includes an LED flashlight feature. The recalled product has item number XP-732 which can be found on the bottom of the product. The product has "Michelin" printed on the top of the product.

Hazard identified

The recalled product's battery and cables can overheat and produce smoke, posing a fire or burn hazard to consumers.

Health Canada has not received any reports of consumer incidents or injuries related to the use of this product in Canada.

Staples Promotional Products Canada Limited has received one report of the battery rupturing causing white smoke and three reports of the AC adaptor cable becoming hot to the touch.

Number sold

Approximately 175 units were distributed in Canada.

Time period sold

The product was distributed primarily by Michelin to Michelin employees who attended the Michelin Business Conference in Whistler, British Columbia during November 30, 2015 through December 4, 2015.

Place of origin

Manufactured in China.

Companies

Distributor

Staples Promotional Products Canada Limited
Vaughan
Ontario
CANADA

Manufacturer

Superex Canada Limited
Willowdale
Ontario
CANADA

Images (select thumbnail to enlarge)



What you should do

Consumers should immediately stop using the product, dispose of the product in accordance with their municipal guidelines and contact Staples Promotional Products Canada Limited to arrange to receive a gift certificate that can be redeemed at the Michelin Promo Store.

For more information, consumers may contact Staples Promotional Products Canada Limited customer service by telephone toll free at 1-800-970-3262 from 9:00 a.m. to 6:00 p.m. EST or by [email](#). Please note that the manufacturer Superex Canada Limited is no longer in business.

Please note that the *Canada Consumer Product Safety Act* prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

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